NHAMCS Hospital Induction Form 2013

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INTRO_APPT

Hello.

This is ... from the U.S. Census Bureau.

I'm (calling/visiting) to let you know that this hospital will be included in our study. I would like to arrange to meet with you so that I can better present the details of the study. Is there a convenient time within the next week or so that I could meet with you or your representative?

NAMECHEK

Let me verify that I have the correct name and address for your hospital. Is the correct name (facility name)?

- 1. Yes
- 2. No.

HSP_NAME

What is your hospital's name?

- 1. Enter 1 to update information
- 2. Continue

ADDCHEK

Is your hospital located at (Facility Address)

- 1. Yes
- 2. No

HSP ADDRESS

What is the correct address?

MAILADD

Is this also the mailing address? (Facility Address)

- 1. Yes
- 2. No

MHSP_STRET

What is the correct mailing address?

INTRO_AB

(Although you have not received the letter,) I'd like to briefly explain the study to you at this time and answer any questions about it. The National Center for Health Statistics of the Centers for Disease Control and Prevention is (conducting an/continue its) annual study of hospital-based ambulatory care. (Intro for the survey) Before discussing the details, I would like to verify our basic information about (facility name) to be sure we have correctly included this hospital in the study. First, concerning licensing:

LICHOSP

Is this facility a licensed hospital?

- Yes
- 2. No

OWN101

Is this hospital nonprofit, government, or proprietary?

- 1. Nonprofit (includes church-related, nonprofit corporation, other nonprofit ownership)
- 2. State or local government (includes state, county, city, city-county, hospital district or authority)
- 3. Proprietary (includes individually or privately owned, partnership or corporation)

OWNHCC

Is this hospital owned, operated, or managed by a health care corporation that owns multiple health care facilities (e.g., HCA or Health South)?

- 1. Yes
- 2. No
- 3. Unknown

TEACHOSP

Is this a teaching hospital?

- 1. Yes
- 2. No

MERGER

Did this hospital either merge or separate from any OTHER hospital in the past 2 years?

- 1. Merged or separated
- 2. No
- 3. Unknown

MERSEP

Was this a merger or a separation?

MERGMEDR

Does YOUR hospital have its own medical records department that is separate from that of the OTHER hospital?

- 1. Yes
- 2. No
- 3. Unknown

OTHNAME

What is the name and address of this OTHER hospital?

ESA24

Does this hospital provide emergency services that are staffed 24 HOURS each day either here at this hospital or elsewhere?

- 1. Yes
- 2. No

ESANOT24

Does this hospital operate any emergency service areas that are not staffed 24 HOURS each day?

- 1. Yes
- 2. No

TRAUMA

What is the trauma level rating of this hospital?

- 1. Level I
- 2. Level II
- 3. Level III
- 4. Level IV
- 5. Level V
- 6. Other/unknown

7. None

OOOPD

Does this hospital operate an organized outpatient department either at this hospital or elsewhere?

- 1. Yes
- 2. No

PHYSSERV

Does this OPD include physician services?

- 1. Yes
- 2. No.

AMBSURG

Does this hospital have locations that perform ambulatory surgery? Ambulatory surgery locations include a general or main operating room, dedicated ambulatory surgery room, satellite operating room, cystoscopy room, endoscopy room, cardiac catheterization lab, laser procedures room, or a pain block room.

- 1. Yes
- 2. No

SURGDAY

Now I would like to ask you a few more questions about your hospital. How many days in a week are inpatient elective surgeries scheduled?

BEDCZAR

Does your hospital have a bed coordinator, sometimes referred to as a bed czar?

- 1. Yes
- 2. No
- 3. Unknown

BEDDATA

How often are hospital bed census data available?

- 1. Instantaneously
- 2. Every 4 hours
- 3. Every 8 hours
- 4. Every 12 hours
- 5. Every 24 hours
- 6. Other
- 7. Unknown

HLIST

Does your hospital have hospitalists on staff?

A hospitalist is a physician whose primary professional focus is the general care of hospitalized patients. He/she may oversee ED patients being admitted to the hospital.

- 1. Yes
- 2. No
- 3. Unknown

HLISTED

Do the hospitalists on staff at your hospital admit patients from your ED?

- 1. Yes
- 2. No
- 3. Unknown

EMEDRES

Does this hospital have an emergency medicine residence program?

- 1. Yes
- 2. No
- 3. Unknown

MUINC

Medicare and Medicaid offer incentives to practices that demonstrate "meaningful use of health IT". Does your hospital have plans to apply for these incentive payments?

- 1. Yes, we already applied
- 2. Yes, we intend to apply
- 3. Uncertain if we will apply
- 4. No, we will not apply

MUYEAR

When did you first apply or when did you intend to apply?

- 1. 2011
- 2. 2012
- 3. 2013
- 4. 2014 or later
- 5. Unknown

PERMPART

As I mentioned earlier, I would like to discuss the plan for conducting the study. This hospital has been assigned to a 4-week data collection period beginning on Monday, (Reporting period begin date). First, I would like to discuss the steps needed to obtain approval for the study. Are there any additional steps needed to obtain permission for the hospital to participate in the study?

- 1. Yes
- 2. No

PERMPARTSPEC

• Specify the necessary steps needed to obtain permission for the hospital to participate in the study. Include the name, address, phone and title of the person(s) who can grant approval

PERM_THANK

Thank you for your help.

RO_PERMISSION

Call the Regional Office to inform them of the additional steps needed to obtain permission

VSREPPER

Now I would like to make arrangements to obtain the information needed for sampling. I will need to (know/verify) how your (emergency department and/or outpatient department and/or ambulatory surgery location) (is/are) organized and obtain an estimate of the number of patient visits expected during the 4-week reporting period. Would you prefer I (get/verify) this information from you or someone else?

- Respondent
- 2. Someone else

CINFO

What is the name of the person I should talk to?

- 1. New contact
- 2. Continue interview

THANK_RESP

Thank current respondent for his/her time and cooperation

CONTACT_DEPT

• All eligible departments are complete.

Department Status

ED (Elig /Partial /Elig (refusal) / Partial (refusal) / Cmplt / Inelig)
OPD (Elig /Partial /Elig (refusal) / Partial (refusal) / Cmplt / Inelig)
ASL (Elig /Partial /Elig (refusal) / Partial (refusal) / Cmplt / Inelig)

- 1. ED
- 2. OPD
- 3. ASL
- 4. Department refusal
- 5. Department callback
- 9. Wrap up case

INTRO_ED

- If necessary, introduce yourself and explain the survey
- Explain that in order to develop a sampling plan, you would like to collect more specific information about this hospital's emergency department

ESA_NAME

(What is the name of the (first/next) emergency service area? /Are there any other emergency service areas?)

ESA_TYPE

What type of ESA is (ESA name)

- 1. General
- 2. Adult
- 3. Pediatric
- 4. Urgent care/Fast track
- 5. Psychiatric
- 6. Other

ESA_EVISITS

What is the expected number of visits from (Reporting period begin date) to (Reporting period end date) for (ESA name)?

TWICELY

◆ Is the number of expected visits to any of the ESAs more than twice the number shown on the previous sampling plan?

```
ESA_NAME ESA_VISITS I_ESA_VISITS
```

- 1. Yes
- 2. No

TWICELY_SPEC

Specify why visits have increased this year or were too low the last time the ED participated

HALFLY

◆ Is the number of expected visits to any of the ESAs less than half of the number of visits shown on the previous sampling plan?

```
ESA_NAME ESA_VISITS I_ESA_VISITS
```

- 1. Yes
- 2. No

HALFLYSPEC

Specify why visits have decreased this year or were too high the last time the ED participated

EBILLRECE

Now I would like to ask you some questions about your ED.

- ◆ If ESAs within the ED vary with respect to their use of the EHR/EMR systems, then ask these questions of the ESA with the largest number of expected visits during the reporting period.
- Does your ED submit any **CLAIMS** electronically (electronic billing)?
- 1. Yes
- 2. No
- 3. Unknown

EMEDRECE

Does your ED <u>use</u> an electronic MEDICAL record (EMR) or electronic HEALTH record (EHR) system? Do not include billing record systems.

- Read answer categories out loud
- 1. Yes, all electronic
- 2. Yes, part paper and part electronic
- 3. No
- 4. Unknown

EHRINSYRE

In which year did your ED install the EMR/EHR system?

HHSMUE

Does your current system meet meaningful use criteria as defined by the Department of Health and Human Services?

- 1. Yes, all electronic
- 2. No
- 3. Unknown

EHRNAME13

What is the name of your current EMR/EHR system?

- 1. Allscripts
- 2. Amazing Charts
- 3. Athenahealth
- 4. Cerner
- 5. eClinicalWorks
- 6. e-MDs
- 7. Epic
- 8. GE/Centricity
- 9. Greenway Medical
- 10. McKesson/Practice Partner
- 11. Practice Fusion
- 12. NextGen
- 13. Sage/Vitera
- 14. Other Specify
- 15. Unknown

EHRNAME13_SP/ EHRNAMOTHE

Other-Specify name of EHR/EMR system

• Enter name of EMR/EHR system

EHRINSE

Does your ED have plans for installing a new EMR/EHR system within the next 18 months?

- 1. Yes
- 2. No
- 3. Maybe
- 4. Unknown

EDEMOGE

Indicate whether your ED <u>has</u> each of the following <u>computerized capabilities</u>. Does your ED <u>have</u> a computerized system for:

Recording patient history and demographic information?

- 1. Yes, used routinely
- 2. Yes, but not used routinely
- 3. Yes, but turned off or not used
- 4. No
- 5. Unknown

EPROLSTE

Does this include a patient problem list?

- 1. Yes, used routinely
- 2. Yes, but not used routinely
- 3. Yes, but turned off or not used
- 4. No
- 5. Unknown

EVITALE

Recording and charting vital signs?

- 1. Yes, used routinely
- 2. Yes, but not used routinely
- 3. Yes, but turned off or not used
- 4. No
- 5. Unknown

ESMOKEE

Recording patient smoking status?

- 1. Yes, used routinely
- 2. Yes, but not used routinely
- 3. Yes, but turned off or not used
- 4. No
- 5. Unknown

EPNOTESE

Recording clinical notes?

- 1. Yes, used routinely
- 2. Yes, but not used routinely
- 3. Yes, but turned off or not used
- 4. No
- 5. Unknown

EMEDALGE

Do the notes include a comprehensive list of the patient's medications and allergies?

- 1. Yes, used routinely
- 2. Yes, but not used routinely
- 3. Yes, but turned off or not used
- 4. No
- 5. Unknown

ECPOEE

Ordering prescriptions?

- 1. Yes, used routinely
- 2. Yes, but not used routinely
- 3. Yes, but turned off or not used
- 4. No
- 5. Unknown

ESCRIPE

Are prescriptions sent electronically to the pharmacy?

- 1. Yes, used routinely
- 2. Yes, but not used routinely
- 3. Yes, but turned off or not used
- 4. No
- 5. Unknown

EWARNE

Are warnings of drug interactions or contraindications provided?

- 1. Yes, used routinely
- 2. Yes, but not used routinely
- 3. Yes, but turned off or not used
- 4. No
- 5. Unknown

EREMINDE

Indicate whether your ED $\underline{\text{has}}$ each of the following $\underline{\text{computerized capabilities}}$. Does your ED $\underline{\text{have}}$ a computerized system for:

Providing reminders for guideline-based interventions or screening tests?

- 1. Yes, used routinely
- 2. Yes, but not used routinely
- 3. Yes, but turned off or not used
- 4. No
- 5. Unknown

ECTOEE

Ordering lab tests?

- 1. Yes, used routinely
- 2. Yes, but not used routinely
- 3. Yes, but turned off or not used
- 4. No
- 5. Unknown

EORDERE

Are orders sent electronically?

- 1. Yes, used routinely
- 2. Yes, but not used routinely

- 3. Yes, but turned off or not used
- 4. No
- 5. Unknown

ERESULTE

Indicate whether your ED <u>has</u> each of the following <u>computerized capabilities</u>. Does your ED <u>have</u> a computerized system for: **Viewing lab results?**

- 1. Yes, used routinely
- 2. Yes, but not used routinely
- 3. Yes, but turned off or not used
- 4. No
- 5. Unknown

EGRAPHE

Can the EHR/EMR automatically graph a specific patient's lab results over time?

- 1. Yes, used routinely
- 2. Yes, but not used routinely
- 3. Yes, but turned off or not used
- 4. No
- 5. Unknown

EIMGRESE

Indicate whether your ED <u>has</u> each of the following <u>computerized capabilities</u> Does your ED <u>have</u> a computerized system for: **Viewing imaging results?**

- 1. Yes, used routinely
- 2. Yes, but not used routinely
- 3. Yes, but turned off or not used
- 4. No
- 5. Unknown

EPTEDUE

Identifying educational resources for patients' specific conditions?

- 1. Yes, used routinely
- 2. Yes, but not used routinely
- 3. Yes, but turned off or not used
- 4. No
- 5. Unknown

ECQME

Reporting clinical quality measures to federal or state agencies (such as CMS or Medicaid)?

- 1. Yes, used routinely
- 2. Yes, but not used routinely
- 3. Yes, but turned off or not used
- 4. No
- 5. Unknown

EGENLISTE

Generating lists of patients with particular health conditions?

- 1. Yes, used routinely
- 2. Yes, but not used routinely

- 3. Yes, but turned off or not used
- 4. No
- 5. Unknown

EIMMREGE

Electronic reporting to immunization registries?

- 1. Yes, used routinely
- 2. Yes, but not used routinely
- 3. Yes, but turned off or not used
- 4. No
- 5. Unknown

ESUME

Indicate whether your ED $\underline{\text{has}}$ each of the following $\underline{\text{computerized capabilities}}$. Does your ED $\underline{\text{have}}$ a computerized system for:

Providing patients with clinical summaries for each visit?

- 1. Yes, used routinely
- 2. Yes, but not used routinely
- 3. Yes, but turned off or not used
- 4. No
- 5. Unknown

EMSGE

Exchanging secure messages with patients?

- 1. Yes, used routinely
- 2. Yes, but not used routinely
- 3. Yes, but turned off or not used
- 4. No
- 5. Unknown

EHLTHINFOE

Providing patients with an electronic copy of their health information?

- 1. Yes, used routinely
- 2. Yes, but not used routinely
- 3. Yes, but turned off or not used
- 4. No
- 5. Unknown

EPTRECE

Providing patients the ability to view online, download or transmit information from their medical record?

- 1. Yes, used routinely
- 2. Yes, but not used routinely
- 3. Yes, but turned off or not used
- 4. No
- 5. Unknown

EMEDIDE

Reconciling lists of patient's medications to identify the most accurate list?

- 1. Yes, used routinely
- 2. Yes, but not used routinely
- 3. Yes, but turned off or not used

- 4. No
- 5. Unknown

EXCHSUME/ ESHAREE

Do you share any patient health information <u>electronically</u> (not fax) with other providers, including hospitals, ambulatory providers, or labs?

- 1. Yes
- 2. No

EXCHSUM1E/ ESHAREHOWE

How do you electronically share patient health information?

- Enter all that apply, separate with commas
- 1. EHR/EMR
- 2. Web portal (separate from EHR/EMR)
- 3. Other electronic method:

LABRESE

Please indicate whether your ED <u>electronically</u> (not fax) shares each of the following types of health data and with which types of health care providers.

Lab results?

- Enter all that apply, separate with commas
- 1. Hospitals with which you are affiliated
- 2. Other departments inside your hospital
- 3. Hospitals with which you are not affiliated
- 4. Ambulatory providers outside your hospital

IMAGREPE

Imaging reports?

- Enter all that apply, separate with commas
- 1. Hospitals with which you are affiliated
- 2. Other departments inside your hospital
- 3. Hospitals with which you are not affiliated
- 4. Ambulatory providers outside your hospital

PTPROBE

Patient problem lists?

- Enter all that apply, separate with commas
- 1. Hospitals with which you are affiliated
- 2. Other departments inside your hospital
- 3. Hospitals with which you are not affiliated
- 4. Ambulatory providers outside your hospital

MEDLISTE

Medication lists?

- Enter all that apply, separate with commas
- 1. Hospitals with which you are affiliated
- 2. Other departments inside your hospital
- 3. Hospitals with which you are not affiliated
- 4. Ambulatory providers outside your hospital

ALGLISTE

Medication allergy lists?

- Enter all that apply, separate with commas
- 1. Hospitals with which you are affiliated
- 2. Other departments inside your hospital

- 3. Hospitals with which you are not affiliated
- 4. Ambulatory providers outside your hospital

EDPRIM

When patients with identified primary care physicians arrive at the Emergency Department, how often do you electronically send notification to the patients' primary care physicians?

- 1. Always
- 2. Sometimes
- 3. Rarely
- 4. Never
- Do not know

EDINFO

When patients arrive at the Emergency Department, are you able to query for patients' healthcare information electronically (e.g. medications, allergies) from outside sources?

- 1. Yes
- 2. No
- 3. Do not know

OBSUNITS

Does your ED have an observation or clinical decision unit?

- 1. Yes
- 2. No
- 3. Unknown

OBSSEP

Is this observation or clinical decision unit physically separate from the ED?

- 1. Yes
- 2. No
- 3. Unknown

OBSDECMD

What type of physicians make decisions for patients in this observation or clinical decision unit?

Enter all that apply, separate with commas

- ED physicians
- 2. Hospitalists
- 3. Other physicians
- 4. Unknown

BOARD

Are admitted ED patients ever "boarded" for more than 2 hours in the ED or the observation unit while waiting for an inpatient bed?

- 1. Yes
- 2. No
- 3. Unknown

BOARDHOS

Does your ED allow some admitted patients move from the ED to inpatient corridors while awaiting a bed ("boarding") – sometimes called a "full capacity protocol"?

- 1. Yes
- 2. No
- 3. Unknown

AMBDIV

Did your ED go on ambulance diversion in TOTHRDIV_FILL?

- 1. Yes
- 2. No
- 3. Unknown

TOTHRDIV

What is the total number of hours that your hospital's ED was on ambulance diversion in TOTHRDIV_FILL?

◆ Enter CTRL-D if data not available

REGDIV

Is ambulance diversion actively managed on a regional level versus each hospital adopting diversion if and when it chooses?

- 1. Yes
- 2. No
- 3. Unknown

ADMDIV

Does your hospital continue to admit elective or scheduled surgery cases when the ED is on ambulance diversion?

- 1. Yes
- 2. No
- 3. Unknown

NUMSTATX

As of last week, how many standard treatment spaces did your ED have?

Standard treatment spaces are beds or treatment spaces specifically designed for ED patients to receive care, including asthma chairs.

Enter CTRL-D if data not available

NUMOTHTX

As of last week, how many other treatment spaces did your ED have?

Other treatment spaces are other locations where patients might receive care in the ED, including chairs, stretchers in hallways that may be used during busy times.

Enter CTRL-D if data not available

EDSPACES

In the last two years, did your ED increase the number of standard treatment spaces?

- 1. Yes
- 2. No
- 3. Unknown

PHYSSPACE

In the last two years, did your ED's physical space expand?

- 1. Yes
- 2. No
- 3. Unknown

EXPAND

Do you have plans to expand your ED's physical space within the next two years?

- 1. Yes
- 2. No
- 3. Unknown

BEDREG

Does your ED use - Bedside registration?

1. Yes

- 2. No
- 3. Unknown

KIOSELCHK

Does your ED use - Kiosk self check-in?

- 1. Yes
- 2. No
- 3. Unknown

IMBED

Does your ED use - Immediate bedding (no triage when ED is not at capacity)?

- 1. Yes
- 2. No
- 3. Unknown

ADVTRIAG

Does your ED use - Advanced triage (triage-based care) protocols?

- 1. Yes
- 2. No
- 3. Unknown

PHYSPRACTRIA

Does your ED use - Physician/Practitioner at triage?

- 1. Yes
- 2. No
- 3. Unknown

CATRIAGE

Does your ED use - Computer-assisted triage?

- 1. Yes
- 2. No
- 3. Unknown

FASTTRAK

Does your ED use - Separate fast track unit for nonurgent care?

- 1. Yes
- 2. No
- 3. Unknown

EDPTOR

Does your ED use - Separate operating room dedicated to ED patients?

- 1. Yes
- 2. No
- 3. Unknown

DASHBORD

Does your ED use - Electronic dashboard (i.e., displays updated patient information and integrates multiple data sources)?

- 1. Yes
- 2. No
- 3. Unknown

RFID

Does your ED use - Radio frequency identification (RFID) tracking (i.e., shows exact location of patients, caregivers, and equipment)?

- 1. Yes
- 2. No
- 3. Unknown

WIRELESS

Does your ED use - Wireless communication devices by providers?

- 1. Yes
- 2. No
- 3. Unknown

ZONENURS

Does your ED use - Zone nursing (i.e., all of a nurse's patients are located in one area)?

- 1. Yes
- 2. No
- 3. Unknown

POOLNURS

Does your ED use - Pool nurses (i.e., nurses that can be pulled to the ED to respond to surges

in demand)?

- 1. Yes
- 2. No
- 3. Unknown

ESA_NAME

*** SHOW ONLY **

ESA_TYPE

** SHOW ONLY **

- 1. General
- 2. Adult
- 3. Pediatric
- 4. Urgent care/Fast track
- 5. Psychiatric
- 6. Other

ESA_EVISITS

** SHOW ONLY **

ESA_STRET

What is (ESA name)'s address?

ESA_PHONE

What is (ESA name)'s telephone number?

ESA_CONTACT

Enter ESA contact person's name

INTRO_OPD

- ◆ If necessary, introduce yourself and explain the survey
- Explain that in order to develop a sampling plan, you would like to collect more specific information about this hospital's outpatient department

CLIN_NAME

(What is the name of the (first/next) clinic? /Are there any other clinics?)

◆ Enter 999 for no more. Enter XXX if clinic is not listed

CLIN_GROUP What is (Clinic Name)'s specialty group?

- 1. General Medicine
- 2. Surgery
- 3. Pediatrics
- 4. Obstetrics/Gynecology
- 5. Substance Abuse
- 6. Other
- 7. Out of scope

CLIN_EVISITS

What is the expected number of visits from (Reporting period begin date) to (Reporting period end date) for (Clinic Name)?

MORECLINSPEC

List clinics that have opened or should have been included previously

TWICECLINSPEC

Explain why visits have increased this year or were too low previously

LESSCLINSPEC

There are fewer clinics this year than in previous panel
 Specify which clinics have closed or should not have been included previously

HALFCLINSPEC

Specify why visits have decreased this year or were too high last year

EBILLRECO

Now I would like to ask you some questions about your OPD.

♦ If clinics within the OPD vary with respect to their use of the EHR/EMR systems, then ask these questions of the clinic with the largest number of expected visits during the reporting period.

Does your OPD submit any **CLAIMS** electronically (electronic billing)?

- 1. Yes
- 2. No
- 3. Unknown

EMEDRECO

Does your OPD <u>use</u> an electronic HEALTH record (EHR) or electronic MEDICAL record (EMR) system? Do not include billing record systems.

- Read answer categories out loud
- 1. Yes, all electronic
- 2. Yes, part paper and part electronic
- No
- 4. Unknown

EHRINSYRO

In which year did your OPD install the EMR/EHR system?

HHSMUO

Does your current system meet meaningful use criteria as defined by the Department of Health and Human Services?

- 1. Yes, all electronic
- 2. No
- 3. Unknown

EHRNAMO13

What is the name of your current EMR/EHR system?

- 1. Allscripts
- 2. Amazing Charts
- Athenahealth
- 4. Cerner
- 5. eClinicalWorks
- 6. e-MDs
- 7. Epic
- 8. GE/Centricity
- 9. Greenway Medical
- 10. McKesson/Practice Partner
- 11. Practice Fusion
- 12. NextGen
- 13. Sage/Vitera
- 14. Other Specify
- 15. Unknown

EHRNAMO13_SP/ EHRNAMOTHO

Other-Specify name of EHR/EMR system

Enter name of EMR/EHR system

EHRINSO

Does your OPD have plans for installing a new EMR/EHR system within the next 18 months?

- 1. Yes
- 2. No
- 3. Maybe
- 4. Unknown

EDEMOGO

Indicate whether your OPD $\underline{\text{has}}$ each of the following $\underline{\text{computerized capabilities}}$. Does your OPD $\underline{\text{have}}$ a computerized system for:

Recording patient history and demographic information?

- 1. Yes, used routinely
- 2. Yes, but not used routinely
- 3. Yes, but turned off or not used
- 4. No
- 5. Unknown

EPROLSTO

Does this include a patient problem list?

- 1. Yes, used routinely
- 2. Yes, but not used routinely
- 3. Yes, but turned off or not used
- 4. No
- 5. Unknown

EVITALO

Recording and charting vital signs?

- 1. Yes, used routinely
- 2. Yes, but not used routinely
- 3. Yes, but turned off or not used

- 4. No
- 5. Unknown

ESMOKEO

Recording patient smoking status?

- 1. Yes, used routinely
- 2. Yes, but not used routinely
- 3. Yes, but turned off or not used
- 4. No
- 5. Unknown

EPNOTESO

Recording clinical notes?

- 1. Yes, used routinely
- 2. Yes, but not used routinely
- 3. Yes, but turned off or not used
- 4. No
- 5. Unknown

EMEDALGO

Do they include a comprehensive list of the patient's medications and allergies?

- 1. Yes, used routinely
- 2. Yes, but not used routinely
- 3. Yes, but turned off or not used
- 4. No
- 5. Unknown

ECPOEO

Ordering prescriptions?

- 1. Yes, used routinely
- 2. Yes, but not used routinely
- 3. Yes, but turned off or not used
- 4. No
- 5. Unknown

ESCRIPO

Are prescriptions sent electronically to the pharmacy?

- 1. Yes, used routinely
- 2. Yes, but not used routinely
- 3. Yes, but turned off or not used
- 4. No
- 5. Unknown

EWARNO

Are warnings of drug interactions or contraindications provided?

- 1. Yes, used routinely
- 2. Yes, but not used routinely
- 3. Yes, but turned off or not used
- 4. No
- 5. Unknown

EREMINDO

Indicate whether your OPD <u>has</u> each of the following <u>computerized capabilities</u>. Does your OPD <u>have</u> a computerized system for:

Providing reminders for guideline-based interventions or screening tests?

- 1. Yes, used routinely
- 2. Yes, but not used routinely
- 3. Yes, but turned off or not used
- 4. No
- 5. Unknown

ECTOEO

Ordering lab tests?

- 1. Yes, used routinely
- 2. Yes, but not used routinely
- 3. Yes, but turned off or not used
- 4. No
- 5. Unknown

EORDERO

Are orders sent electronically?

- 1. Yes, used routinely
- 2. Yes, but not used routinely
- 3. Yes, but turned off or not used
- 4. No
- 5. Unknown

ERESULTO

Indicate whether your OPD <u>has</u> each of the following <u>computerized capabilities</u>. Does your OPD <u>have</u> a computerized system for:

Viewing lab results?

- 1. Yes, used routinely
- 2. Yes, but not used routinely
- 3. Yes, but turned off or not used
- 4. No
- 5. Unknown

EGRAPHO

Can the EHR/EMR automatically graph a specific patient's lab results over time?

- 1. Yes, used routinely
- 2. Yes, but not used routinely
- 3. Yes, but turned off or not used
- 4. No
- 5. Unknown

EIMGRESO

Indicate whether your OPD $\underline{\text{has}}$ each of the following $\underline{\text{computerized capabilities}}$. Does your OPD $\underline{\text{have}}$ a computerized system for:

Viewing imaging results?

- 1. Yes, used routinely
- 2. Yes, but not used routinely
- 3. Yes, but turned off or not used
- 4. No
- 5. Unknown

EPTEDUO

Identifying educational resources for patients' specific conditions?

- 1. Yes, used routinely
- 2. Yes, but not used routinely
- 3. Yes, but turned off or not used
- 4. No
- 5. Unknown

ECQMO

Reporting clinical quality measures to federal or state agencies (such as CMS or Medicaid)?

- 1. Yes, used routinely
- 2. Yes, but not used routinely
- 3. Yes, but turned off or not used
- 4. No
- 5. Unknown

EGENLISTO

Generating lists of patients with particular health conditions?

- 1. Yes, used routinely
- 2. Yes, but not used routinely
- 3. Yes, but turned off or not used
- 4. No
- 5. Unknown

EIMMREGO

Electronic reporting to immunization registries?

- 1. Yes, used routinely
- 2. Yes, but not used routinely
- 3. Yes, but turned off or not used
- 4. No
- 5. Unknown

ESUMO

Indicate whether your OPD <u>has</u> each of the following <u>computerized capabilities</u>. Does your OPD <u>have</u> a computerized system for:

Providing patients with clinical summaries for each visit?

- 1. Yes, used routinely
- 2. Yes, but not used routinely
- 3. Yes, but turned off or not used
- 4. No
- 5. Unknown

EMSGO

Exchanging secure messages with patients?

- 1. Yes, used routinely
- Yes, but not used routinely
- 3. Yes, but turned off or not used
- 4. No
- 5. Unknown

EHLTHINFOO

Providing patients with an electronic copy of their health information?

- 1. Yes, used routinely
- 2. Yes, but not used routinely
- 3. Yes, but turned off or not used
- 4. No
- 5. Unknown

EPTRECO

Providing patients the ability to view online, download or transmit information from their medical record?

- 1. Yes, used routinely
- 2. Yes, but not used routinely
- 3. Yes, but turned off or not used
- 4. No
- 5. Unknown

EMEDIDO

Reconciling lists of patient's medications to identify the most accurate list?

- 1. Yes, used routinely
- 2. Yes, but not used routinely
- 3. Yes, but turned off or not used
- 4. No
- 5. Unknown

EXCHSUMO/ ESHAREO

Does your OPD share any patient health information <u>electronically</u> with any other providers, including hospitals, ambulatory providers, or labs?

- 1. Yes
- 2. No

EXCHSUM10 /ESHAREHOWO

How does your OPD electronically share patient health information?

- Enter all that apply, separate with commas
- 1. EHR/EMR
- 2. Web portal (separate from EHR/EMR)
- 3. Other electronic method: _____

LABRESO

Please indicate whether your OPD <u>electronically</u> (not fax) shares each of the following types of health data and with which types of health care providers. Lab results?

- Enter all that apply, separate with commas
- 1. Hospitals with which you are affiliated
- 2. Other departments inside your hospital
- 3. Hospitals with which you are not affiliated
- 4. Ambulatory providers outside your hospital

IMAGREPO

Imaging reports?

- Enter all that apply, separate with commas
- 1. Hospitals with which you are affiliated
- 2. Other departments inside your hospital
- 3. Hospitals with which you are not affiliated
- 4. Ambulatory providers outside your hospital

PTPROBO

Patient problem lists?

- Enter all that apply, separate with commas
- 1. Hospitals with which you are affiliated
- 2. Other departments inside your hospital
- 3. Hospitals with which you are not affiliated
- 4. Ambulatory providers outside your hospital

MEDLISTO

Medication lists?

- ◆ Enter all that apply, separate with commas
- 1. Hospitals with which you are affiliated
- 2. Other departments inside your hospital
- 3. Hospitals with which you are not affiliated
- 4. Ambulatory providers outside your hospital

ALGLISTO

Medication allergy lists?

- Enter all that apply, separate with commas
- 1. Hospitals with which you are affiliated
- 2. Other departments inside your hospital
- 3. Hospitals with which you are not affiliated
- 4. Ambulatory providers outside your hospital

REFOUTO

Does your clinic refer any patients to providers outside of your office group?

- 1. Yes
- 2. No

REFOUTRO

Does your clinic receive a report back from the other provider with results of the consultation?

- 1. Yes, routinely
- 2. Yes, but not routinely
- 3. No

REFOUTEO

Does your clinic receive it electronically (not fax)?

- 1. Yes, routinely
- 2. Yes, but not routinely
- 3. No

REFINO

Does your clinic see any patients referred to you by providers outside of your office group?

- 1. Yes
- 2. No

REFINRO

Does your clinic receive notification of both the patient's history and reason for consultation?

- 1. Yes, routinely
- 2. Yes, but not routinely
- 3. No

REFINEO

Does your clinic receive it electronically (not fax)?

- 1. Yes, routinely
- 2. Yes, but not routinely
- 3. No

INPTCAREO

Does your clinic see any patients referred to you by providers outside of your office group?

- 1. Yes
- 2. No

INPTCARERO

Does your clinic receive notification of both the patient's history and reason for consultation?

- 1. Yes, routinely
- 2. Yes, but not routinely
- 3. No

INPTCARETO

Is the information available when needed?

- 1. Yes, routinely
- 2. Yes, but not routinely
- 3. No

INPTCAREEO

Does your clinic receive it electronically (not fax)?

- 1. Yes, routinely
- 2. Yes, but not routinely
- 3. No

CLIN_NAME

*** SHOW ONLY **

CLIN_GROUP

- ** SHOW ONLY **
- 1. General Medicine
- 2. Surgery
- Pediatrics
- 4. Obstetrics/Gynecology
- 5. Substance Abuse
- 6. Other
- 7. Out of scope

CLIN_EVISITS

** SHOW ONLY **

CLIN_STRET

What is (Clinic Name)'s address?

Enter number and street.

CLIN_CONTACT

Enter clinic director/contact person's name

ΤE

** NOT DISPLAYED **

RS

** NOT DISPLAYED **

AU_TYPE ** NON_DISPLAYED **

TOT_GOODCLIN ** NOT Displayed **

ASL_INTRO To develop the sampling plan, I would like to (collect/verify) more specific information about

this facility's ambulatory surgery (centers/locations).

We are interested in the following types of (centers/locations):
General or main operating rooms
Endoscopy rooms

Dedicated ambulatory surgery rooms
Satellite operating rooms
Cystoscopy rooms
Cystoscopy rooms
Cardiac catheterization labs
Laser procedures rooms
Pain block rooms

Continue

2. No in-scope locations

ASL_NUM ** SHOW ONLY **

ASL_NAME (What is the name of the (first/next) ambulatory surgery location? /Are there any other

ambulatory surgery locations?)

• Enter only IN_SCOPE (ASCs/ASLs) (Press F1 for in-scope (centers/locations)). Include any (ASCs/ASLs) that are located in satellite facilities

ASL_SPEC_GRP What is ASL Name's specialty group?

1. General

2. Multi-specialty

3. Gastroenterology

4. Ophthalmology

5. Orthopedics

6. Pain Block

7. Plastic Surgery

8. Urology/Ear, Nose and Throat

Other specialty/Obstetrics-Gynecology

ASL_EVISITS What is the expected number of ambulatory (outpatient) surgery cases for ASL Name from

(Reporting period begin date) to (Reporting period end date)?

I ASL ** Not Displayed **

TOT_GOODASL ** NOT Displayed **

ANYMORE_ASLS ◆ The max of 15 (ASCs/ASLs) were entered. Are there any more (ASCs/ASLs)?

1. Yes

2. No

EXTRA_ASLS ◆ How many other (ASCs/ASLs) are there?

TOT_GOODASL2 ** NOT Displayed **

CHECK_EVISITS

You have indicated that none of your ambulatory surgery (centers/locations) will be seeing patients from (Reporting period begin date) to (Reporting period end date). Is that correct?

- 1. Yes
- 2. No

THANK INELIG

Since there are no in-scope ambulatory surgery (centers/locations) for (facility name), it should not have been chosen for our survey. Thank you very much for your cooperation.

ASCLISTA

Now I have some questions about generating a report for all ambulatory surgery patients for sampling. Would you or your IT staff be able to generate a single list of ambulatory surgery cases for any of the following (centers/locations)? (Name of all ASLs)

- 1. Yes
- 2. No ONLY 2 LOGS
- 3. No More than 2 logs

ASCLISTB

For which of these (centers/locations) can lists be combined?

- Enter all that apply, separate with commas
- ASL_NAME [1]
- 2. ASL_NAME [2]
- 3. ASL_NAME [3]
- 4. ASL_NAME [4]
- 5. ASL_NAME [5]
- 6. ASL_NAME [6]
- 7. ASL_NAME [7]
- 8. ASL_NAME [8]
- 9. ASL_NAME [9]
- 10. ASL_NAME [10]
- 11. ASL_NAME [11]
- 12. ASL_NAME [12]
- 13. ASL_NAME [13]
- 14. ASL_NAME [14]
- 15. ASL_NAME [15]

IT_CNAME

What is the name of the IT contact?

IT_CTITLE

What is (IT contact name)'s title?

IT_CSTRET

What is (IT contact name)'s address?

Enter number and street or press enter if same

AU_NUMBER

Assign AU number

Assign the same AU number to each (center/location) where the ambulatory surgery cases can be combined into the one listing.

EBILLRECA

Now I would like to ask you some questions about your ASC. Does your ASL submit any <u>CLAIMS</u> electronically (electronic billing)?

1. Yes

- 2. No
- 3. Unknown

EINSA

Now I would like to ask you some questions about your ASC.

Does your ASL verify an individual patient's insurance eligibility electronically?

- 1. Yes
- 2. No
- 3. Unknown

EMEDRECA

Does your ASL <u>use</u> an electronic HEALTH record (EHR) or electronic MEDICAL record (EMR) system? Do not include billing record systems.

- Read answer categories out loud
- 1. Yes, all electronic
- 2. Yes, part paper and part electronic
- 3. No
- 4. Unknown

EHRINSYRA

In which year did your ASL install the EHR/EMR system?

HHSMUA

Does your current system meet meaningful use criteria as defined by the Department of Health and Human Services?

- 1. Yes, all electronic
- 2. No
- 3. Unknown

EHRNAMA13

What is the name of your current EMR/EHR system?

- Allscripts
- 2. Amazing Charts
- 3. Athenahealth
- 4. Cerner
- 5. eClinicalWorks
- 6. e-MDs
- 7. Epic
- 8. GE/Centricity
- 9. Greenway Medical
- 10. McKesson/Practice Partner
- 11. Practice Fusion
- 12. NextGen
- 13. Sage/Vitera
- 14. Other Specify
- 15. Unknown

EHRNAMA13_SP/ EHRNAMOTHA

Other-Specify name of EHR/EMR system

Enter name of EHR/EMR system

EHRINSA

Does your ASL have plans for installing a new EHR/EMR system within the next 18 months?

- 1. Yes
- 2. No
- 3. Maybe
- 4. Unknown

EDEMOGA

Indicate whether your ASL <u>has</u> each of the following <u>computerized capabilities</u>. Does your ASL <u>have</u> a computerized system for:

Recording patient history and demographic information?

- 1. Yes, used routinely
- 2. Yes, but not used routinely
- 3. Yes, but turned off or not used
- 4. No
- 5. Unknown

EPROLSTA

Does this include a patient problem list?

- 1. Yes, used routinely
- 2. Yes, but not used routinely
- 3. Yes, but turned off or not used
- 4. No
- 5. Unknown

EVITALA

Recording and charting vital signs?

- 1. Yes, used routinely
- 2. Yes, but not used routinely
- 3. Yes, but turned off or not used
- 4. No
- 5. Unknown

ESMOKEA

Recording patient smoking status?

- 1. Yes, used routinely
- 2. Yes, but not used routinely
- 3. Yes, but turned off or not used
- 4. No
- 5. Unknown

EPNOTESA

Recording clinical notes?

- Yes, used routinely
- 2. Yes, but not used routinely
- 3. Yes, but turned off or not used
- 4. No
- 5. Unknown

EMEDALGA

Do the notes include a list of the patient's medications and allergies?

- 1. Yes, used routinely
- 2. Yes, but not used routinely
- 3. Yes, but turned off or not used

- 4. No
- 5. Unknown

ECPOEA

Ordering prescriptions?

- 1. Yes, used routinely
- 2. Yes, but not used routinely
- 3. Yes, but turned off or not used
- 4. No
- 5. Unknown

ESCRIPA

Are prescriptions sent electronically to the pharmacy?

- 1. Yes, used routinely
- 2. Yes, but not used routinely
- 3. Yes, but turned off or not used
- 4. No
- 5. Unknown

EWARNA

Are warnings of drug interactions or contraindications provided?

- 1. Yes, used routinely
- 2. Yes, but not used routinely
- 3. Yes, but turned off or not used
- 4. No
- 5. Unknown

EREMINDA

Indicate whether your ASL $\underline{\text{has}}$ each of the following $\underline{\text{computerized capabilities}}$. Does your ASL $\underline{\text{have}}$ a computerized system for:

Providing reminders for guideline-based interventions or screening tests?

- 1. Yes, used routinely
- 2. Yes, but not used routinely
- 3. Yes, but turned off or not used
- 4. No
- 5. Unknown

ECTOEA

Ordering lab tests?

- 1. Yes, used routinely
- 2. Yes, but not used routinely
- 3. Yes, but turned off or not used
- 4. No
- 5. Unknown

EORDERA

Are orders sent electronically?

- 1. Yes, used routinely
- 2. Yes, but not used routinely
- 3. Yes, but turned off or not used
- 4. No
- 5. Unknown

ERESULTA

Indicate whether your ASL $\underline{\text{has}}$ each of the following $\underline{\text{computerized capabilities}}$. Does your ASL $\underline{\text{have}}$ a computerized system for:

Viewing lab results?

- 1. Yes, used routinely
- 2. Yes, but not used routinely
- 3. Yes, but turned off or not used
- 4. No
- 5. Unknown

EGRAPHA

Can the EHR/EMR automatically graph a specific patient's lab results over time?

- 1. Yes, used routinely
- 2. Yes, but not used routinely
- 3. Yes, but turned off or not used
- 4. No
- 5. Unknown

EIMGRESA

Indicate whether your ASL $\underline{\text{has}}$ each of the following $\underline{\text{computerized capabilities}}$. Does your ASL $\underline{\text{have}}$ a computerized system for:

Viewing imaging results?

- 1. Yes, used routinely
- 2. Yes, but not used routinely
- 3. Yes, but turned off or not used
- 4. No
- 5. Unknown

EPTEDUA

Identifying educational resources for patients' specific conditions?

- 1. Yes, used routinely
- 2. Yes, but not used routinely
- 3. Yes, but turned off or not used
- 4. No
- 5. Unknown

ECQMA

Reporting clinical quality measures to federal or state agencies (such as CMS or Medicaid)?

- 1. Yes, used routinely
- 2. Yes, but not used routinely
- 3. Yes, but turned off or not used
- 4. No
- 5. Unknown

EGENLISTA

Generating lists of patients with particular health conditions?

- 1. Yes, used routinely
- 2. Yes, but not used routinely
- 3. Yes, but turned off or not used
- 4. No
- 5. Unknown

EIMMREGA

Electronic reporting to immunization registries?

- 1. Yes, used routinely
- 2. Yes, but not used routinely
- 3. Yes, but turned off or not used
- 4. No
- 5. Unknown

ESUMA

Indicate whether your ASL <u>has</u> each of the following <u>computerized capabilities</u>. Does your ASL <u>have</u> a computerized system for:

Providing patients with clinical summaries for each visit?

- 1. Yes, used routinely
- 2. Yes, but not used routinely
- 3. Yes, but turned off or not used
- 4. No
- 5. Unknown

EMSGA

Exchanging secure messages with patients?

- 1. Yes, used routinely
- 2. Yes, but not used routinely
- 3. Yes, but turned off or not used
- 4. No
- 5. Unknown

EHLTHINFOA

Providing patients with an electronic copy of their health information?

- 1. Yes, used routinely
- 2. Yes, but not used routinely
- 3. Yes, but turned off or not used
- 4. No
- 5. Unknown

EPTRECA

Providing patients the ability to view online, download or transmit information from their medical record?

- 1. Yes, used routinely
- 2. Yes, but not used routinely
- 3. Yes, but turned off or not used
- 4. No
- 5. Unknown

EMEDIDA

Reconciling lists of patient's medications to identify the most accurate list?

- 1. Yes, used routinely
- 2. Yes, but not used routinely
- 3. Yes, but turned off or not used
- 4. No
- 5. Unknown

EXCHSUMA/ ESHAREA

Does your ASL share any patient health information <u>electronically</u> (not fax) with other providers, including hospitals, ambulatory providers, or labs?

- 1. Yes
- 2. No

EXCHSUM1A/ ESHAREHOWA

How does your ASL electronically share patient health information?

- Enter all that apply, separate with commas
- 1. EHR/EMR
- 2. Web portal (separate from EHR/EMR)
- Other electronic method: ______

LABRESA

Please indicate whether your ASL <u>electronically</u> (not fax) shares each of the following types of health data and with which types of health care providers. Lab results?

- Enter all that apply, separate with commas
- 1. Hospitals with which you are affiliated
- 2. Other departments inside your hospital
- 3. Hospitals with which you are not affiliated
- 4. Ambulatory providers outside your hospital

IMAGREPA

Imaging reports?

- Enter all that apply, separate with commas
- 1. Hospitals with which you are affiliated
- 2. Other departments inside your hospital
- 3. Hospitals with which you are not affiliated
- 4. Ambulatory providers outside your hospital

PTPROBA

Patient problem lists?

- Enter all that apply, separate with commas
- 1. Hospitals with which you are affiliated
- 2. Other departments inside your hospital
- 3. Hospitals with which you are not affiliated
- 4. Ambulatory providers outside your hospital

MEDLISTA

Medication lists?

- Enter all that apply, separate with commas
- 1. Hospitals with which you are affiliated
- 2. Other departments inside your hospital
- 3. Hospitals with which you are not affiliated
- 4. Ambulatory providers outside your hospital

ALGLISTA

Medication allergy lists?

- ◆ Enter all that apply, separate with commas
- 1. Hospitals with which you are affiliated
- 2. Other departments inside your hospital
- 3. Hospitals with which you are not affiliated
- 4. Ambulatory providers outside your hospital

What is the expected number of ambulatory (outpatient) surgery cases for (ASL's name) from **ASL_EVISITS** (Reporting period begin date) to (Reporting period end date)? ASL_ONSITE Is [ASL Name] on-site? 1. Yes 2. No ASL_STRET What is [ASL Name's] address or the address where the abstractions will be done? Enter number and street. ASL_STRET2 What is [ASL Name's] address or the address where the abstractions will be done? Enter the second line of address or press enter if same/none What is [ASL Name's] address or the address where the abstractions will be done? ASL_CITY Enter city. ASL_STATE What is [ASL Name's] address or the address where the abstractions will be done? Enter state. What is [ASL Name's] address or the address where the abstractions will be done? ASL ZIP Enter zip code. **ASL_PHONE** What is [ASL Name's] telephone number or the telephone number where the abstractions will be done? ASL_CONTACT Enter ambulatory surgery (center/location) contact person's name **EXIT REFUSAL** Are you exiting this case because of a refusal? 1. Yes 2. No I'd like to schedule a DATE to (conduct/complete) the interview. **CALLBACKNOT** What DATE AND TIME would be best to visit again? ES Today is: AntDate **THANKCB** Thank you. I will call/come back at the time suggested Revisit (Callback information) FOLLOW_UP The following departments have refused. Do you plan to follow-up on these department(s)? 1. Yes, will follow-up on department(s) No, wrap case up

THANKYOU

This concludes the interview. Thank you for your patience, and for taking the time to answer our questions.

ELIGED

- Does this hospital have an eligible ED?
- 1. Yes
- 2. No

VSED101 Enter number of expected visits for the ED **VSEDLY** Enter the number of visits to the department last year **ELIGOPD** Does this hospital have an eligible OPD? 1. 2. No VSOPD101 Enter number of expected visits for this OPD. VSOPDLY Enter number of OPD visits last year **ELIGASC** Does this hospital have an eligible ambulatory surgery center? 1. Yes 2. No VSASC101 Enter number of expected visits **VSASCLY** Enter number of ambulatory surgery visits last year **ESHAREHOWOT** Specify other electronic method HE **ESHAREHOWOT** Specify other electronic method НО

Specify other electronic method

ESHAREHOWOT

HA