2017 National Hospital and Medical Care Survey (NHAMCS)

Hospital and Ambulatory Unit Induction questionnaire

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HOSPITAL INDUCTION

NAMECHEK Correct name of hospital?

1='Yes' 2='No'

HSP NAME What is the name of your hospital?

ADDCHEK Is your hospital located at (Facility Address)

1='Yes' 2='No'

MAILADD Is this also the mailing address?

1='Yes' 2='No'

MHSP STRET What is the correct mailing address? Enter the number and street or

press enter if same

INTRO_AB (Although you have not received the letter,) I'd like to briefly explain the

study to you at this time and answer any questions about it. The National Center for Health Statistics of the Centers for Disease Control and Prevention is (conduct an/continue its) annual study of hospital-

based ambulatory care. (Intro for the survey) Before discussing the details, I would like to verify our basic information about (facility name) to be sure we have correctly included this hospital in the study. First, concerning licensing:

LICHOSP Is facility a licensed hospital?

1='Yes' 2='No'

OWN101 Is hospital non-profit, government or proprietary? Read answer categories out loud

1=Nonprofit (includes church-related, nonprofit corporation, other nonprofit ownership)

2=State or local government (includes state, county, city, city-county, hospital district or authority)

3=Proprietary (includes individually or privately owned, partnership or corporation)

OWNHCC Is hospital owned, operated, or managed by a health care corporation that owns multiple health care facilities?

1='Yes' 2='No' 3='Unknown'

TEACHOSP Is this a teaching hospital?

1='Yes' 2='No'

MERSEP Was this a merger or a separation?

1='Merger' 2='Separation'

MERGMEDR Does your hospital have its own medical records department that is

separate from that of the OTHER hospital?

1='Yes' 2='No' 3='Unknown'

OTHNAME What is the name and address of this OTHER hospital?

OTHSTRET What is the name and address of this OTHER hospital?

Enter number and street

OTHSTRET2 What is the name and address of this OTHER hospital?

Enter the second line of address or press enter if same/none

OTHCITY What is the name and address of the OTHER hospital?

Enter city

OTHSTATE What is the name and address of this OTHER hospital?

Enter state

OTHZIP What is the name and address of this OTHER hospital?

Enter zip code

PREVPAN Was hospital in a previous panel?

ESA24 Does this hospital provide emergency services that are staffed 24 HOURS each day either here at this hospital or elsewhere?

1='Yes' 2='No'

ESANOT24 Does this hospital operate any emergency service areas that are not staffed 24 HOURS each day?

1='Yes' 2='No'

TRAUMA What is the trauma level rating of this hospital?

1='Level I' 2='Level II' 3='Level III' 4='Level IV' 5='Level V'

6='Other/unknown'

7='None'

OOOPD Does this hospital operate an organized outpatient department either at this hospital or elsewhere?

1='Yes' 2='No'

PHYSSERV Does this OPD include physician services?

1='Yes' 2='No'

AMBSURG Does this hospital have locations that perform ambulatory surgery?

1='Yes' 2='No'

ELIGREQ Eligibility Requirements

STUDY_DESC Thank you. Explain the following ONLY if this is a new hospital. Provide the administrator or other hospital representative with a brief description of the study. Cover the following points - Now I would like to provide you with further information on the study.

- (1) NHAMCS is the only source of national data on health care provided in hospital emergency and outpatient departments and ambulatory surgery locations.
- (2) NHAMCS is endorsed by the: American College of Emergency Physicians, Emergency Nurses Association, Society for Academic Emergency Medicine, American College of Osteopathic Emergency Physicians, Ambulatory Surgery Center Association, American College of Surgeons, American Health Information Management Association, American Academy of Ophthalmology, Society for Ambulatory Anesthesia
- (3) Nationwide sample of about 600 hospitals.
- (4) Four-week data collection period
- (5) Brief form completed for a sample of patient visits. As one of the hospitals that has been selected for the study, your contribution will be of great value in producing reliable, national data on ambulatory care.

INDUCTION_APPT I would like to arrange to meet with you so that I can better present the details of the study. Is there a convenient time within the next week or so that I could meet with you or your representative? Record day, date and time of appointment. Enter 999 if the respondent wants to continue with the induction now.

SCREENER THK Thank you for your cooperation. I am looking forward to our meeting.

THANK MERGSEP

Since your hospital has merged or separated within the last 2 years, I need to get further instructions from the Centers for Disease Control and Prevention (CDC) on how to proceed. I will call you back within a week and let you know which parts of your hospital will be in the survey. Thank you for your cooperation.

CALLRO MERGSE

Call your RO and inform them of the situation. Await resolution from the RO before continuing with this case.

THANK B1

Thank you, but it seems that our information is incorrect. Since (facility name) is not a licensed hospital, it should not have been chosen for our study. Thank you very much for your cooperation.

THANK_B2

Thank you, but it seems that our information is incorrect. Since (facility name) does not have 24-hour emergency services, outpatient clinics, or ambulatory surgery centers, it should not have been chosen for our study. Thank you very much for your cooperation.

REVIEW

I would like to begin with a brief review of the background for this study. Provide the administrator or other hospital representative with a brief introduction to the study and a general overview of procedures. Press F1 for points to be covered

SURGDAY How many days in a week are inpatient elective surgeries scheduled?

BEDCZAR

Does your hospital have a bed coordinator, sometimes known as a bed czar?

1='Yes'

2='No'

3='Unknown'

BEDDATA

How often are hospital bed census data available?

1='Instantaneously'

2='Every 4 hours'

3='Every 8 hours'

4='Every 12 hours' 5='Every 24 hours'

6='Other'

7='Unknown'

Does your hospital have hospitalists on staff?

A hospitalist is a physician whose primary professional focus is the general care of hospitalized patients. He/she may oversee ED patients being admitted to the hospital.

1='Yes'

2='No'

3='Unknown'

HLISTED Do the hospitalists on staff at your hospital admit patients from your ED?

1='Yes'

2='No'

3='Unknown'

EMEDRES Does hospital have Emergency Medicine residency program?

1='Yes'

2='No'

3='Unknown'

PERMPART As I mentioned earlier, I would like to discuss the plan for conducting

the study. This hospital has been assigned to a 4- week data collection period beginning on Monday, (Reporting period begin date). First, I would like to discuss the steps needed to obtain approval for the study. Are there any additional steps needed to obtain permission for the begital to participate in the study?

hospital to participate in the study?

1=Yes 2=No

PERMPARTSPEC Specify the necessary steps needed to obtain permission for the

hospital to participate in the study Include the name, address, phone

and title of the person(s) who can grant approval

PERM_THANK Thank you for your help.

RO_PERMISSION Call the Regional Office to inform them of the additional steps needed to

obtain permission

VSREPPER Now I would like to make arrangements to obtain the information

needed for sampling. I will need to (know/verify) how your (emergency department and/or outpatient department and/or ambulatory surgery location) (is/are) organized and obtain an estimate of the number of patient visits expected during the 4-week reporting period. Would you prefer I (get/verify) this information from you or someone else?

1=Respondent

2=Someone else

CINFO What is the name of the person with whom I should speak? Enter 1 to enter/update hospital contact information Enter 2 to enter/update

enter/update hospital contact information Enter 2 to enter/update department contact information

1=Hospital level contact

2=Department contact

3=Continue interview

THANK_RESP Thank current respondent for his/her time and cooperation

AMBULATORY UNIT (AU) INDUCTION: EMERGENCY DEPARTMENT (ED)

INTRO_ESA If necessary, introduce yourself and explain the survey Explain that in

order to develop a sampling plan, you would like to collect more specific information about this hospital's emergency department

ESA_NUM ESA number

DEL_ESA Does (ESA name) still exist and is it still operational? (Enter 97 to delete

this ESA / If No, Enter 97 to delete If Yes, Press END to move to number of

visits)

ESA NAME What is the name of this ESA?

ESATYPE What type of ESA is (ESA name)?

1='General' 2='Adult' 3='Pediatric'

4='Urgent care/Fast track'

5='Psychiatric' 6='Other'

ESA_EVISITS What is the expected number of visits from (Reporting period begin

date) to (Reporting period end date) for (ESA name)?

I_ESA ESA name from previous year in panel

ESA EVISITS TOTAL Total number of ED visits for all good ESAs

TOTVSED Estimated visits range (compared with estimated visits from previous

year)

TWICELY Is the number of expected visits to any of the ESAs more than twice the

number shown on the previous sampling plan?

1='Yes' 2='No'

TWICELY_SPEC Specify why visits have increased this year or were too low the last time

the ED participated

HALFLY Is the number of expected visits to any of the ESAs less than half the

number shown on the previous sampling plan?

1='Yes' 2='No'

HALFLYSPEC Specify why visits have decreased this year or were too high the last

time the ED participated

EDPRIM When patients with identified primary care physicians arrive at the

Emergency Department, how often do you electronically send notifications to the patients' primary care physicians?

1='Always'

2='Sometimes'

3='Rarely'

4='Never'

5='Unknown'

EDINFO When patients arrive at the Emergency Department, are you able to guery for patients' healthcare information electronically (e.g.,

medications, allergies) from outside sources?

1='Yes'

2='No'

3='Don't Know'

OBSUNITS Does your ED have an observation or clinical decision unit?

OBSSEP Is this observation or clinical decision unit physically separate from the

OBSDECMD What type of physicians make decisions for patients in this observation or clinical decision unit? Enter all that apply, separate with commas

1=ED physicians 2=Hospitalists

3=Other physicians

4=Unknown

BOARD Are admitted ED patients ever "boarded" for more than 2 hours in the ED or the observation unit while waiting for an inpatient bed?

1='Yes'

2='No'

3='Unknown'

BOARDHOS Does your ED allow some admitted patients to move from the ED to inpatient corridors while awaiting a bed ('boarding') - sometimes called 'full capacity protocol'?

1='Yes'

2='No'

3='Unknown'

AMBDIV Did your ED go on ambulance diversion in 2015?

1='Yes'

2='No'

3='Unknown'

TOTHRDIV What is the total number of hours that your hospital's ED was on

ambulance diversion in 2015?

REGDIV Is ambulance diversion actively managed on a regional level versus

each hospital adopting diversion if and when it chooses?

1='Yes'

2='No'

3='Unknown'

ADMDIV Does your hospital continue to admit elective or schedule surgery cases

when ED is on ambulance diversion?

1='Yes'

2='No'

3='Unknown'

NUMSTATX As of last week, how many standard treatment spaces did your ED

have? Standard treatment spaces are beds or treatment spaces specifically designed for ED patients to receive care, including asthma chairs.

Enter CTRL-D if data not available

NUMOTHTX As of last week, how many other treatment spaces did your ED have?

Other treatment spaces are other locations where patients might receive care in the ED, including chairs, stretchers in hallways that may be used during busy times.

Enter CTRL-D if data not available

EDSPACES In the last two years, did your ED increase the number of standard treatment spaces? 1='Yes' 2='No' 3='Unknown'

PHYSSPACE In the last two years, did your ED's physical space expand?

1='Yes' 2='No' 3='Unknown'

EXPAND Do you have plans to expand your ED's physical space within the next

two years? 1='Yes' 2='No' 3='Unknown'

o- Chilliown

BEDREG Does your ED use bedside registration?

1='Yes' 2='No' 3='Unknown'

KIOSELCHK Does ED use kiosk self-check-in

1='Yes' 2='No' 3='Unknown'

CATRIAGE Does your ED use computer-assisted triage?

1='Yes' 2='No' 3='Unknown'

IMBED Does your ED use immediate bedding (no triage when ED is not at

capacity)? 1='Yes' 2='No' 3='Unknown'

ADVTRIAG Does your ED use advanced triage (triage-based care) protocols?

1='Yes' 2='No' 3='Unknown'

PHYSPRACTRIA Does your ED use physician/practitioner at triage?

1='Yes' 2='No' 3='Unknown'

FASTTRAK Does your ED use separate fast track unit for non-urgent care?

1='Yes' 2='No' 3='Unknown'

EDPTOR Does your ED use separate operating room dedicated to ED patients?

1='Yes' 2='No' 3='Unknown'

DASHBORD Does your ED use electronic dashboard?

1='Yes'

2='No'

3='Unknown'

RFID Does your ED use radio frequency identification (RFID) tracking?

1='Yes' 2='No' 3='Unknown'

WIRELESS Does ED use wireless communication devices by providers?

1='Yes' 2='No'

3='Unknown'

ZONENURS Does your ED use zone nursing?

1='Yes' 2='No' 3='Unknown'

POOLNURS Does your ED use pool nurses?

1='Yes' 2='No' 3='Unknown'

AU_ONSITE Is this ESA on-site?

1=Yes 2=No

EDDK CHECK

Are there any Don't Know items that you need to callback for? Press Ctrl-M to review DKs and RFs Press Shift-F5 to review all DK Follow-up remarks If you MUST close this case now, due to pending close-out, and you will not be collecting your remaining DKs and RFs, please select 2 "No", and make any required explanation in the case notes.

1=Yes 2=No

DONE_ED

Enter 1 to continue to the next department WARNING: once you pass this screen, the ED portion of the induction interview will be closed, and you will not be allowed to re-enter to change any answers or add additional AUs. If you need to go back, use your up arrow to go back now, or press F10 to come back in later. DO NOT press 1 if you need to come back to this department section later.

I EDMIN

I_EDMAX

TOT GOODESA

AMBULATORY UNIT (AU) INDUCTION: OUTPATIENT DEPARTMENT (OPD)

INTRO_OPD If necessary, introduce yourself and explain the survey Explain that in

order to develop a sampling plan, you would like to collect more specific information about this hospital's outpatient department

CLIN_NUM OPD clinic number

DEL_CLIN Does (OPD clinic name) still exist and is it still operational? (Enter 97 to

delete this OPD clinic / If No, Enter 97 to delete If Yes, Press END to move to

number of visits)

CLIN_NAME What is the name of the OPD clinic?

GENERIC NAME

CLIN_SELECTGROUP What is (OPD clinic name)'s specialty group?

1 = 'General'

2 = 'Surgery'

3 = 'Pediatrics'

4 = 'Obstetrics/Gynecology'

5 = 'Substance Abuse'

6 = 'Other'

CLIN_GROUP

CLIN_GROUP_SHOW

CLIN EVISITS

I_CLIN

SAMPLE_QUESTION You have completed data entry for the OPD. Enter 1 to have the system

perform sampling. -or- Enter 2 to return to the previous screen to enter

additional clinics.

1=verifies clinic list is complete, ready to sample

2=returns to clinic list to add additional clinics before sampling

SAMPLED

PROBABILITY Sampling probability

SU Sampling unit

CLIN_EVISITS_TOTAL Total number of expected visits for all good clinics

TOTVSOP Estimated visits range (compared with estimated visits from previous

year)

MORECLINSPEC List clinics that have opened or should have been included previously

TWICECLINSPEC Explain why visits have increased this year or were too low previously

LESSCLINSPEC Specify which clinics have closed or should not have been included

previously

HALFCLINSPEC Estimated visits range (compared with estimated visits from previous

/ear)

AU_ONSITE Is this OPD clinic on-site?

1=Yes 2=No

OPDDK_CHECK Are there any Don't Know items that you need to call back for? Press Ctrl-M to review DKs and RFs Press Shift-F5 to review all DK Follow-up remarks If you MUST close this case now, due to pending close-out, and you will not be collecting your remaining DKs and RFs, please select 2 "No", and make any required explanation in the case notes.

1=Yes 2=No

DONE OPD

Enter 1 to continue to the next department WARNING: once you pass this screen, the OPD portion of the induction interview will be closed, and you will not be allowed to re-enter to change any answers or add additional AUs. If you need to go back, use your up arrow to go back now, or press F10 to come back in later. DO NOT press 1 if you need to come back to this department section later.

I OPDMIN

I OPDMAX

TOT GOODCLIN

AMBULATORY UNIT (AU) INDUCTION: AMBULATORY SURGERY LOCATION (ASL)

ASL INTRO

To develop the sampling plan, I would like to (collect/verify) more specific information about this facility or hospital ambulatory surgery (centers/locations). We are interested in the following types of (centers/locations): General or main operating rooms, Endoscopy rooms, Dedicated ambulatory surgery rooms, Cardiac catheterization labs, Satellite operating rooms, Laser procedures rooms, Cystoscopy rooms. Pain block rooms

1=Continue

2=No in-scope ^centerslocations

ASL_NUM ASL number

DEL ASL

Does (ASL name) still exist and is it still operational? (Enter 97 to delete this ASL / If No, Enter 97 to delete If Yes, Press END to move to number of visits)

ASL NAME

What is the name of the (first/next) ambulatory surgery location? Are there any other ambulatory surgery locations?

Enter only IN SCOPE (ASCs/ASLs) (Press F1 for in-scope (centers/locations)) Include any (ASCs/ASLs) that are located in satellite facilities Enter 999 for no more

ASL_SPEC_GRP What is (ASL clinic name)'s specialty group?

1='General'

2='Multi-specialty'

3='Gastroenterology'

4='Ophthalmology'

5='Orthopedics'

6='Pain Block'

7='Plastic Surgery'

8='Ear, Nose, and Throat'

9='Obstetrics - Gynecology'

10='Urology'

11='Other specialty'

ASL_EVISITS What is the expected number of ambulatory (outpatient) surgery cases for ASL Name from (Reporting period begin date) to (Reporting period end date)?

I ASL

I ASL EVISITS

TOT_GOODASLS

ANYMORE_ASLS The max of (15/13) (ASCs/ASLs) were entered. Are there any more

(ASCs/ASLs)? 1=Yes

2=No

EXTRA_ASLS How many other (ASCs/ASLs) are there?

TOT GOODASLS

CHECK_EVISITS You have indicated that none of your ambulatory surgery

(centers/locations) will be seeing patients from (Reporting period begin

date) to (Reporting period end date). Is that correct?

1=Yes 2=No

THANK_INELIG Since there are no in-scope ambulatory surgery (centers/locations) for

(facility name), it should not have been chosen for our survey. Thank

you very much for your cooperation.

ASL_EVISITS_TOTAL Total number of ASL visits for all good ASL

TOTVSAS Estimated visits range (compared with estimated visits from previous

year)

ASCLISTA Would you or your IT staff be able to generate a single list of outpatient

surgery cases for the following locations?

1='Yes'

2='No-ONLY 2 lists'

3='No-More than 2 lists'

AU_ONSITE Is this ASL on-site?

1=Yes

2=No

MULTIASCFLAG Is this ambulatory unit for multiple ambulatory surgery locations that

were combined into a single list?

1=Yes

2=No

ASCDK_CHECK Are there any Don't Know items that you need to callback for? Press

Ctrl-M to review DKs and RFs Press Shift-F5 to review all DK Follow-up remarks If you MUST close this case now, due to pending close-out, and

you will not be collecting your remaining DKs and RFs, please select 2 "No", and make any required explanation in the case notes.

1=Yes 2=No

DONE_ASC

Enter 1 to continue to the next department WARNING: once you pass this screen, the ASL portion of the induction interview will be closed, and you will not be allowed to re-enter to change any answers or add additional AUs. If you need to go back, use your up arrow to go back now, or press F10 to come back in later. DO NOT press 1 if you need to come back to this department section later.

I ASCMIN

I ASCMAX

AMBULATORY UNIT (AU) INDUCTION: GENERAL QUESTIONS

NUMPRFS Total number of PRFs filled out for this AU.

NUMTRLEV How many levels are in this ESA's triage system?

1=Three

2=Four

3=Five

4=Other - Specify

5=None Do not conduct triage

NUMTRLEV_SP Specify other triage levels

NUMADM Number of PRFs with visit disposition of 'Admit to Hospital'

ADMIT_ZERO Are you not receiving any hospital admissions because the charts were not available at the time of abstractions?

ADMIT_ZERO_SP Explanation of why zero admissions

LOG105 There were PRFs with a disposition of *Admit to Hospital* but are missing hospital discharge information. Will you be able to get this information?

1 = 'Yes' 2='No'

LOG105_SP Specify the reason

PARTICIP Participated

1 = 'Patients seen'

2 = 'No patients seen'

CLOSED Closed

1 = 'Temporary' 2 = 'Permanent'

NONINT_TYPE Type of Non-interview

1='Unable to locate - Call RO'

2='Abstraction delayed by facility'

3='AU ineligible - not under auspices or hospital'

4='AU ineligible - only ancillary services provided'

5='AU ineligible - care not provided by or under the direct supervision of a physician'

6='AU ineligible - AU classified out of scope'

7='AU ineligible - Other'

8='Closed - Temporary'

9='Closed - Permanent'

10='Hospital refused'

11='Whole department refused'

12='Potential refusal - follow-up required'

13='Refused (TRANSMIT)'

during the reporting period.

NONINT_SP Specify other ineligible

ELECTRONIC HEALTH RECORDS (EHR): ED (E), OPD (O), & ASL (A)

EBILLRECE

EBILLRECO EBILLRECA

Now I would like to ask you some questions about your ED/OPD/ASL.

If ESAs/clinics/surgery locations within the ED/OPD/ASL vary with respect to their use of the EHR/EMR systems, then ask these questions of the ESA/clinic/surgery location with the largest number of expected visits

Does your ED/OPD/ASL submit any CLAIMS electronically (electronic billing)?

1='Yes'

2='No'

3='Unknown'

EMRED Does your ED/OPD/ASL use electronic health record (EHR) system? Do

EMEDRECO not include billing systems.

EMEDRECA 1='Yes, all electronic'

2='Yes, part paper and part electronic'

3='No'

4='Unknown'

EHRINSYRE In which year did your ED/OPD/ASL install the EMR/EHR system?

EHRINSYRO

EHRINSYRA

HHSMUE Does your current system meet meaningful use criteria as defined by

HHSMUO the Department of Health and Human Services?

HHSMUA 1='Yes'

2='No'

3='Unknown'

EHRNAME What is the name of your current EMR/EHR system?

EHRNAMO 1='Allscripts'

EHRNAMA 2='Amazing Charts'

3='athenahealth'

4='Cerner'

5='eClinicalWorks'

6='e-MDs' 7='Epic'

8='GE/Centricity'

9='Greenway Medical'

10='McKesson/Practice Partner'

11='NextGen'

12='Practice Fusion'

13='Sage/Vita'

14='Other - Specify'

EHRNAMOTHE Other - specify name of EHR/EMR system

EHRNAMOTHO EHRNAMOTHA

EHRINSE Does your ED/OPD/ASL have plans for installing a new EHR/EMR

EHRINSO system within the next 18 months?

EHRINSA 1='Yes'

2='No'

3='Maybe'

4='Unknown'

EDEMOGE Indicate whether your ED/OPD/ASL has each of the following

EDEMOGO computerized capabilities and how often these capabilities are used -

EDEMOGA Recording patient history and demographic information?

1='Yes' 2='No'

3='Unknown'

EPROLSTE If yes to recording patient history and demographic, does this include a

EPROLSTO patient problem list?

EPROLSTA 1='Yes'

2='No'

3='Unknown'

EPNOTESE Recording clinical notes?

EPNOTESO 1='Yes' **EPNOTESA** 2='No'

3='Unknown'

EMEDALGE Recording patient's medications and allergies?

EMEDALGO 1='Yes' **EMEDALGA** 2='No'

3='Unknown'

EMEDIDE Reconciling lists of patient's medications to identify the most accurate

EMEDIDO list? EMEDIDA 1='Yes'

2='No' 3='Unknown'

EREMINDE Providing reminders for guideline-based interventions or screening

EREMINDO tests? EREMINDA 1='Yes'

2='No'

3='Unknown'

ECPOEE Ordering prescriptions?

ECPOEO 1='Yes' ECPOEA 2='No'

3='Unknown'

ESCRIPE Are prescriptions sent electronically to the pharmacy?

ESCRIPO 1='Yes' ESCRIPA 2='No'

3='Unknown'

EWARNE Are warnings of drug interactions or contraindications provided?

EWARNO 1='Yes' **EWARNA** 2='No'

3='Unknown'

ECONTRSUBE Do you prescribe controlled substances?

ECONTRSUBO 1='Yes' **ECONTRSUBA** 2='No'

3='Unknown'

ECONTRSUBSE Are prescriptions for controlled substances sent electronically to the

ECONTRSUBSO pharmacy? **ECONTRSUBSA** 1='Yes'

2='No'

3='Unknown'

ECTOEE Ordering lab tests?

ECTOEO 1='Yes' ECTOEA 2='No'

3='Unknown'

ERESULTE Viewing lab results?

ERESULTO 1='Yes' **ERESULTA** 2='No'

3='Unknown'

ERADIE Ordering radiology tests?

ERADIO 1='Yes' **ERADIA** 2='No'

3='Unknown'

EIMGRESE Viewing imaging results?

EIMGRESO 1='Yes' EIMGRESA 2='No'

3='Unknown'

EIDPTE Identifying patients due for preventive or follow-up care in order to send

EIDPTO patients reminders?

EIDPTA 1='Yes'

2='No'

3='Unknown'

EGENLISTE Generating list of patients with particular health conditions?

EGENLISTO 1='Yes' **EGENLISTA** 2='No'

3='Unknown'

EDATAREPE Providing data to create reports on clinical care measures for patients

EDATAREPO with specific chronic conditions (e.g., HbA1C for diabetics)

EDATAREPA 1='Yes'

2='No'

3='Unknown'

ESUME Providing patients with clinical summaries for each visit?

ESUMO 1='Yes' ESUMA 2='No'

3='Unknown'

EMSGE Exchanging secure messages with patients?

EMSGO 1='Yes' EMSGA 2='No'

3='Unknown'

REFOUTO (only in OPD) Do you refer any patients to providers outside of your clinic?

1='Yes' 2='No'

REFOUTHOWO (only in OPD) How do you send the patient health information to them?

1=Electronically (EHR, web portal, or online registries)

2=Via paper-based methods (fax, e-fax, email)

3=We do not send any patient health information to providers outside the

hospital

REFINO (only in OPD) **Do you see any patients referred by providers outside of your clinic?**

1='Yes' 2='No'

REFINHOWO (only in OPD) How do you receive the patient health information to them?

1=Electronically (EHR, web portal, or online registries)

2=Via paper-based methods (fax, e-fax, email)

3=We do not send any patient health information to providers outside the

hospital

ESHAREE Does your hospital share any patient health information electronically?

ESHAREO 1='Yes' ESHAREA 2='No'

3='Unknown'

ESHARESE Do you electronically send patient health information to another

ESHARESO provider whose EHR system is different from your own?

ESHARESA 1='Yes'

2='No'

3='Unknown'

ESHARERE Do you electronically receive patient health information to another

ESHARERO provider whose EHR system is different from your own?

ESHARERA 1='Yes'

2='No'

3='Unknown'

EDISCHSRE Do you electronically send or receive hospital discharge summaries to

EDISCHSRO or from providers outside of your medical organization? Mark all that

EDISCHSRA apply

1=Send electronically 2=Receive electronically 3=Do not send electronically

EEDSRE Do you electronically send or receive dept. notifications to or from EEDSRO providers outside of your medical organization? Mark all that apply

EEDSRA 1=Send electronically

2=Receive electronically 3=Do not send electronically

ESUMCSRE Do you electronically send or receive summary of care records for ESUMCSRO transitions of care or referrals to and from providers outside of your

ESUMCSRA medical organization? Mark all that apply

1=Send electronically 2=Receive electronically 3=Do not send electronically

PTONLINEE Can patients seen at the reporting location do the following online

PTONLINEO activities? Mark all that apply
PTONLINEA 1=View their medical records online

2=Download and transmit health information from the electronic medical

record to their personal files

3=Request corrections to their electronic medical record

4=Enter their health information online (e.g., weight, symptoms)

5=Upload their data from self-monitoring devices (e.g., blood glucose

readings)

6=None of the above